



This Year's Action Plan

Talk to your team this month to find out how they're feeling and what they need in the year ahead.

Use the four categories below for their answers to give you an action plan for the year ahead:

- What's going well that we need to **Maintain**?
- What's not going so well that we need to **Improve**?
- What do we need to **Change** completely?
- How do we need to **Behave** in order to make that happen?