



Voices In A Room

It can be easy to assume that because someone seems confident in their point of view, they're correct. We often defer to the loudest, most adamant voice in the room.

But what about the quieter voices?

Those who are more reserved and hesitant might have grasped the full scale of a problem. Take time to ask them for their point of view. And be sure to ask questions of those who are confident about why that's so.