

Who's on your list?

Make a list of the key people in your part of the Trust.

Those who are respected, admired and listened to frequently.

Then make sure you have an ongoing plan to continually build, develop and maintain the relationships with the people on that list.

Find out what they value or need and honour any commitments you make to them; you might be surprised to find that they will reciprocate in kind.

And then, who knows, you might be on someone else's list.