

Ask Why

When things go wrong, or you face a problem, looking at them too closely can be painful. We naturally want to move through, over or around them quickly when what we should be doing is going deeper.

When problems occur, they're critical learning points for both you and your team. That's the time to ask why.

When you ask why, you not only help people more deeply understand their role in the issue but also address the root cause and aim to prevent it from happening again in the future.